



### **Carousel Attendant Job Description**

Responsible for providing operating support to the Glen Echo Park Carousel. Reports to the Glen Echo Park Partnership's Operations Assistant Manager and Carousel Operator.

#### **Primary Duties Include:**

##### **Operating Support**

- Assist in loading and unloading riders from the Carousel between rides.
- Check for wristbands and collect tickets at the entrance.
- Supervise rider safety.
- Assist with opening and closing procedures.
- Climb ladders to assist with greasing and oiling gears, changing light bulbs, and other mechanical tasks.
- Clean the Carousel deck and sweep the building floor daily. Periodically clean and polish the brass poles.
- Frequently clean and disinfect carousel animals and chariots.
- Enforce any COVID-19 policies that may be in place with riders, including face masks and social distancing.

##### **Ticket Selling Support**

- Sell tickets to customers using an iPad with a ticketing app. Facilitate both cash and credit card payments. Calculate correct change for cash transactions.
- Distribute wristbands/tickets and communicate Carousel rules.
- Complete all daily accounting as assigned.
- Assist in selling carousel merchandise.
- Be friendly, answer general park questions, and give directions.
- Assist with opening and closing procedures.

##### **General Expectations**

- Be on-time and consistent in reporting to work during scheduled hours
- Dress in an appropriate manner and wear a Partnership issued shirt.
- Be knowledgeable of all rules and regulations and be able to enforce them when necessary.
- Be aware of surroundings at all times and free of distractions to ensure a safe operating environment.
- Behave professionally and courteously at all times and maintain a professional demeanor.
- Act as an excellent representative of the Partnership.

#### **Hours:**

This is a part-time, seasonal position. The Carousel Attendant will report to work 1 hour prior to the opening of the Carousel and be expected to stay approximately 30 minutes after the Carousel is stopped to assist in closing, as instructed by the Operations Assistant Manager and Carousel Operator. Additional hours outside of the normal schedule will occur. The Carousel operates

under the following schedule for 2022, with some additional special event hours throughout the season. Dates and times are subject to change.

- April 30 - August 28
  - Wed, Thurs & Fri: 10 am – 2 pm
  - Sat & Sun: 11 am – 5 pm
- September 1 – 26:
  - Sat & Sun: 11 – 5 pm

There may also be additional hours available for maintenance work in the weeks preceding and following the carousel season.

Physical and Other Requirements:

- Must be 16 or older and speak English fluently.
- Some technical knowledge and customer service experience is preferred.
- The position requires the physical ability to climb ladders, step on and off a moving ride when necessary (training provided), and sometimes handling equipment and material in excess of 40 lbs.
- Must be able to walk or stand on your feet for multiple hours and be able to work in all weather conditions (heat, rain, cold, etc.).
- Must be able to respond verbally and courteously to oral queries and provide a safe and enjoyable ride to the public.
- Must have reliable transportation.
- Must adhere to all CDC and Montgomery County guidelines related to COVID-19 policies and procedures, which may include wearing a face mask and washing/sanitizing hands frequently.
- Employees must present proof of COVID-19 vaccination.

Pay:

Starting pay will be \$14.50/hour.

To Apply:

Please send resume and cover letter to: [jobs@glenechopark.org](mailto:jobs@glenechopark.org) with “Carousel Attendant” in the subject line. By mail, send to: GEPPAC, 7300 MacArthur Blvd, Glen Echo, MD 20812. No phone calls please.

The Glen Echo Park Partnership for Arts and Culture is a nonprofit organization that manages the programs and facilities at Glen Echo Park, a vibrant arts and cultural center located in Montgomery County. Glen Echo Park is a community of artists, educators, dancers, and performers who share their knowledge and expertise with participants and audiences of all ages and skill levels. The Partnership is dedicated to encouraging public participation in all that the Park has to offer.