



Carousel Attendant Job Description

Responsible for providing operating support to the Glen Echo Park Carousel. Reports to the Glen Echo Park Partnership's Site Operations Manager and Carousel Operator.

Primary Duties Include:

Operating Support

- Assist in loading and unloading riders from stopped Carousel.
- Check for wristbands at the entrance.
- Supervise rider safety.
- Clean and disinfect carousel animals and chariot between rides.
- Enforce COVID-19 policies with riders, including face masks and social distancing
- Climb ladders to assist with greasing and oiling gears, changing light bulbs and other mechanical tasks.
- Clean and polish brass, carousel animals and fixtures. Clean Carousel deck and sweep building.
- Assist with opening and closing procedures.

Ticket Selling Support

- Check in any customers that pre-purchased tickets in advance.
- Sell tickets to customers in-person.
- Distribute wristbands and communicate COVID procedures clearly to customers.
- Use an iPad with a ticketing app for all ticket transactions/check in. Process credit card payments and calculate correct cash change.
- Complete all daily accounting as assigned.
- Assist in selling carousel merchandise.
- Be friendly, answer general park questions and give directions.
- Assist with opening and closing procedures.

General Expectations:

- Be on-time and consistent in reporting to work during scheduled hours
- Dress in an appropriate manner and wear a Partnership issued shirt
- Be knowledgeable of all rules and regulations and be able to enforce when necessary.
- Be aware of surroundings at all times and free of distractions to ensure a safe operating environment.
- Behave professionally and courteously at all times and maintain a professional demeanor.
- Act as an excellent representative of the Partnership.

Hours

This is a part-time, seasonal position. The Carousel Attendant will report to work prior to the opening of the Carousel and be expected to stay after the Carousel is stopped to assist in closing, with exact times to be determined with the Site Operations Manager and Carousel Operator. Additional hours outside of the normal schedule will occur. The Carousel operates under the

following schedule for 2021, with some additional special event hours throughout the season. Dates and times are subject to change.

- May 1 - 31
 - Sat & Sun: 10 – 6 pm
- June – August
 - Wed, Thurs & Fri: 10 am – 4 pm
 - Sat & Sun: 10 – 6 pm
- September 1 – 26:
 - Sat & Sun: 10 – 6 pm

Physical and Other Requirements:

- Some technical knowledge and customer service experience preferred
- Must be 16 or older and speak English fluently
- Must adhere to all COVID-19 policies and procedures, including wearing a face mask at all times and washing/sanitizing hands frequently.
- The position requires the physical ability to climb ladders, step on and off a moving ride when necessary (training provided), and sometimes handling equipment and material in excess of 40 lbs.
- Must be able to walk or stand on your feet for multiple hours and be able to work in all weather conditions (heat, rain, cold, etc.)
- Must be able to respond verbally and courteously to oral queries and provide a safe and enjoyable ride to the public.
- Must have reliable transportation.

Pay

Starting pay will be \$14/hour.

To Apply:

Please send resume and cover letter to: jobs@glenechopark.org with “Carousel Attendant” in the subject line. By mail, send to: GEPPAC, 7300 MacArthur Blvd., Glen Echo, MD 20812. No phone calls please.

The Glen Echo Park Partnership for Arts and Culture is a nonprofit organization that manages the programs and facilities at Glen Echo Park, a vibrant arts and cultural center located in Montgomery County. Glen Echo Park is a community of artists, educators, dancers, and performers who share their knowledge and expertise with participants and audiences of all ages and skill levels. The Partnership is dedicated to encouraging public participation in all that the Park has to offer.